

**Life EMS Ambulance of Lake County
Ambulance Report
January 1 through March 31, 2019**

Ambulance operations for Life EMS of Lake County ran well during the first quarter of 2019. During this reporting period Life EMS did 446 ambulance transports in Lake County. This is 7 fewer transports than during the same time period last year.

The Lake County operation continues to be well staffed with 10 full-time paramedics and 2 EMTs. Two of our new paramedics are doing well in their field paramedic training. Both have been challenged at their new licensure level, with high acuity calls.

In January, we experienced a Commission on Accreditation of Ambulance Services (CAAS) site review. We were pleased that the team found zero deficiencies in all of our operations. This is a three-year accreditation.

- CAAS is an independent Commission that established a comprehensive series of standards for the ambulance service industry.
- CAAS accreditation signifies that your service has met the “gold standard” determined by the ambulance industry to be essential in a modern emergency medical services provider. These standards often exceed those established by state or local regulation. The CAAS standards are designed to increase operational efficiency and clinical quality, while decreasing risk and liability to the organization.
- The process includes a comprehensive self-assessment and an independent external review of the EMS organization. This independent process provides verification to your Board of Directors, city council, medical community and others that quality care is provided to the community.

Specialized training was offered locally for our associates: In January, a Pre-Hospital Trauma Life Support Course was taught at the Baldwin station for our associates at no cost to them.

Our on-duty associates were treated to a pizza dinner in February to celebrate the 39th anniversary of Life EMS.

During this reporting period we had one success to report with a STEMI patient. The 67-year old gentleman had called for chest pain from what he believed was caused from a fall. Through the crew’s thorough evaluation they discovered that he was actually having a heart attack. Spectrum Reed City was immediately alerted, and they transported him there emergently. AeroMed was not able to fly due to weather conditions so he was transported to the Meijer Heart Center by the same crew after a brief stop in the emergency department. He underwent emergent catheterization where 2 separate lesions were stented. He was discharged home after a 3 day stay.

During this reporting period, Life EMS responded to requests for medical standby/rehab for fire events in Lake County, providing approximately 12.75 hours of NO CHARGE paramedic ambulance standby for the health and safety of Lake Co. firefighters.

Thank you for allowing Life EMS to provide ambulance service to Lake County.

Respectfully submitted,
Jeff Stockhill
Director of North Operations