

**Life EMS Ambulance of Lake County
Ambulance Report
October 1 through December 31, 2018**

Ambulance operations for Life EMS of Lake County ran well during the fourth quarter for 2018. During this reporting period Life EMS did 407 ambulance transports in Lake County. This is 37 more transports than during the same time period last year. Life EMS had 1,781 ambulance transports for 2018, reflecting approximately a 6% increase in transport volume over 2017. For reference, the call volume for the last 10 years are as follows: 2018-1,781, 2017-1,686, 2016-1,741, 2015-1,710, 2014-1,747, 2013-1,773, 2012-1,656, 2011-1,612, 2010-1,526, 2009-1387. Looking further back, from 2007 through 2011, the call volume increased 27%. Interestingly, Newaygo County saw a similar increase in volume during that same period as well.

We continue to be fully staffed in Lake County with a great group of EMTs and paramedics. We do have part-time positions posted for both EMT and paramedic levels. We currently have one EMT out on maternity leave and are planning on having her back to work full-time in the middle of March.

The last version of regionally adopted state protocols recognizes another level of training for our paramedics termed "*enhanced practice*". While several of our Lake County paramedics are already trained to the Critical Care Paramedic level, a level already higher than that, Life EMS will require the remaining paramedics to meet the *enhanced practice* level. This additional training helps ensure that our staff have the best preparation for our most critical interfacility transfers.

For the holidays, our on-duty associates were treated to Thanksgiving and Christmas Dinners to show our appreciation for their dedication in keeping Lake County well-staffed, while they were missing their own family celebrations.

We had 1 STEMI success in the last quarter. We responded to a campground in the north end of the county for a 68-year-old male with chest pain. Within minutes it was identified that he was indeed having a STEMI. Contact with Spectrum Reed City was made and AeroMed was requested directly to a nearby landing zone. He was flown to Munson Hospital in Traverse City where he underwent emergent cardiac catheterization. He was discharged a few days after the procedure and is doing well. Recognizing the successes that we've experienced with this process, we are working with other EMS agencies, emergency departments and stroke centers to reduce the time from EMS contact to definitive care.

Thank you for allowing Life EMS to provide ambulance service to Lake County.

Respectfully submitted,
Jeff Stockhill
Director of North Operations