

**Life EMS Ambulance of Lake County  
Ambulance Report  
April 1 through June 30, 2020**

Ambulance operations for Life EMS of Lake County ran well during the second quarter of 2020. During this reporting period Life EMS completed 427 ambulance transports and advanced assessments in Lake County. This is 64 fewer transports when compared to the second quarter of last year.

The Lake County operation continues to be fully staffed. We added 1 experienced EMT to our full-time roster and he has been doing well. We also hired a local resident who is currently licensed at the EMT level and is completing his paramedic internship through Lake Superior State University, with two of our paramedics as his proctors. Both have commented that he will excel in the field.

COVID-19 is still impacting operations and will be for some time. While some supplies remain a challenge to obtain, several items have returned to our supply chain. In June we finally returned to normal operational volume across our operations after several months of low numbers related to the pandemic.

Life EMS Ambulance was again recognized as a winner in the Best and Brightest Companies to Work For in both West Michigan, and the nation. This marks the 15<sup>th</sup> time in 17 years for West Michigan and 7 years in a row for the nation. The Best and Brightest Companies to Work For competition identifies and honors organizations that display a commitment to excellence in their human resource practices and employee enrichment. Organizations are assessed based on categories such as communication, work-life balance, employee education, diversity, recognition, retention and more. We are very proud of this achievement.

National EMS week was celebrated May 17-23. With COVID-19, was in stark contrast to our normal appreciation cookouts that are prepared by the leadership team and include associate's families. Gift cards for food were distributed to each associate along with a 40<sup>th</sup> anniversary Life EMS Tervis Tumbler.

During this reporting period the National Forest Service contracted us to perform medical standby for their annual physical agility testing. We are happy to report that this event was completed without incident.

There were two reported STEMI cases during this reporting period. The first was a 52-year-old that was taken directly to the helipad at Spectrum Reed City. He was flown to the Meijer Heart Center where he received an emergent cardiac catheterization and subsequently open-heart surgery with 6 coronary artery bypass grafts. He was successfully discharged home. The second was a 72-year-old that was transported to Spectrum Reed City and subsequently to the Meijer Heart Center due to AeroMed not being available. He underwent emergent cardiac catheterization where an embolectomy was performed in the right coronary artery and he was discharged the following day.

**Mutual Aid**

During this reporting period Lake County received mutual aid coverage from Mason and Newaygo County units on 83 occurrences, resulting in 23 responses. Lake County provided

mutual aid coverage to Newaygo and Mason Counties on 22 occasions and responded to 35 calls. (most responses were from the bases here)

Thank you for allowing Life EMS to provide ambulance service to Lake County.

Respectfully submitted,

Jeff Stockhill  
Director of North Operations  
Life EMS Ambulance