

**Life EMS Ambulance of Lake County
Ambulance Report
January 1 through March 31, 2020**

Ambulance operations for Life EMS of Lake County ran well during the first quarter of 2020. During this reporting period Life EMS did 468 ambulance transports and advanced assessments in Lake County. This is 9 more than during the same time period last year.

The Lake County operation continues to be well staffed with 10 full-time paramedics and 2 EMTs. We are currently in the training/orientation process with 2 new part-time EMTs.

On February 22 we celebrated the 40th anniversary of Life EMS Ambulance with over 400 Life EMS associates and family members attending a dinner and Grand Rapids Griffin's hockey game at the Van Andel Arena. A new Life EMS ambulance made an appearance on the ice between periods and a video from Mark Meijer, honoring our associates and all first responders, was played on the overhead monitors. While the outcome of the game did not favor the home team, it was a great night of fellowship for the Life EMS family.

COVID-19 Update: We have seen a significant drop in call volume during the stay at home order. Life EMS has been blessed with being able to secure adequate levels of personal protective equipment (PPE). At this point, we have not reached a critically low level on any of our PPE supplies. Life EMS has taken many steps to ensure the health and safety of our associates. Some highlights include: Providing practical PPE guidance that is updated as this evolves, associate health screenings before and during their shift, UV lighting systems have been purchased as an additional layer of disinfection of our ambulances, and postponing ems clinical ride time by allied health and other students. We continue to actively attend conference calls with many different agencies to obtain the latest information and to assist them, as we are able to.

During this reporting period we had one success to report with a STEMI patient. The 54-year old gentleman had called for chest pain. Within 5 minutes of patient contact, it was determined that he was having an inferior wall STEMI. Spectrum Reed City was alerted and AeroMed was contacted. From the time of arrival at Reed City until the artery was opened in the cath lab was 87 minutes. Spectrum Butterworth's EMS liaison (a former paramedic) described this process as "amazing". He was discharged 2 days later.

During this reporting period, Life EMS responded to 7 requests for medical standby/rehab for fire events in Lake County, providing almost 4 hours of NO CHARGE paramedic ambulance standby for the health and safety of Lake Co. firefighters.

Mutual aid: Lake County received mutual aid from Mason and Newaygo Counties on 72 occasions: Mason-46, Newaygo-26. Lake County provided mutual aid to Newaygo and Mason Counties on 43 occasions: Newaygo-30, Mason-13.

Thank you for allowing Life EMS to provide ambulance service to Lake County.

Respectfully submitted,
Jeff Stockhill
Director of North Operations, Life EMS Ambulance