

**Life EMS Ambulance of Lake County
Ambulance Report
January 1 through March 31, 2024**

Ambulance operations for Life EMS of Lake County ran well during the first quarter of 2023. During this reporting period, Life EMS completed 508 ambulance transports and advanced assessments in Lake County. This is 13 fewer than during the same time period last year.

The Lake County operation has one full time opening for a paramedic or EMT. In March Trisha Johnson, one of our newer EMTs, passed her National Registry testing for paramedic. She began our field training program and is expected to complete the process in 8-12 months.

The current EMT class in Fremont has 17 students expecting to complete the course on June 21. Tim Newton, our education director, reported that there are 3 or 4 students interested in working in our north operations.

On February 13 we hosted an event from 2 The Rescue. It was a 3-hour presentation on career survival and emotional wellness for emergency responders and their spouses. The seminar educates through "boots on the ground" experiences to provide responders and their loved ones a clear picture on why this profession leads to destructive and unhealthy lifestyle habits. They demonstrated how our inability to manage cumulative stress from daily exposures to adrenaline and trauma negatively affects our safety, decision making and the ability to remain ethically solid. Attendees walked away with the knowledge and tools to help recognize the warning signs of chronic and post-traumatic stress and suicidal behavior. The most common comment that I heard following the training, other than it was great, was that all our staff should attend one of these. We are committed to continuing these offerings across all of our operations, inviting law enforcement and fire departments, to help our communities retain healthy responders.

On February 24 over 400 Life EMS associates and family members attended a Grand Rapids Griffins hockey game, with dinner at the arena before the game, celebrating our 44th anniversary of operations.

During this reporting period, Life EMS responded to 5 requests for medical standby/rehab for fire events in Lake County, resulting in over 4 hours of assigned coverage, for the health and safety of Lake Co. firefighters.

Thank you for trusting Life EMS Ambulance to provide excellent service to the residents and visitors of Lake County.

Respectfully submitted,
Jeff Stockhill
Director of North Operations
Life EMS Ambulance