

**Life EMS Ambulance of Lake County
Ambulance Report
January 1 through March 31, 2021**

Ambulance operations for Life EMS of Lake County ran well during the first quarter of 2021. During this reporting period, Life EMS completed 475 ambulance transports and advanced assessments in Lake County. This is 7 more than during the same time period last year.

The Lake County operation continues to be well staffed with 9 full-time paramedics and 3 EMTs. All 3 of our full-time EMTs are registering for a paramedic program. We are very pleased to see their interest in furthering their education and what that means for our future staffing. We currently have part-time positions posted for EMT and paramedic.

The EMT program at West Shore Community College has recently been completed. We are hopeful that we will receive applications from this recently graduated EMT class. Life EMS has been very supportive of the EMS education program at West Shore College through providing media coverage/advertising, having associates assist with instructing, and by donating an ambulance to be used in their training program. We will continue to support this program and look forward to this being a long-lasting endeavor which will help us find high quality candidates for our local EMS system.

COVID-19 Update: As the quarter began, we were still experiencing high numbers of Covid positive cases; February and early March seemed to provide a small reprieve. At the end of March to the current date, we've experienced another significant spike in call volume related to Covid cases in Lake County. Fortunately, the availability of personal protective equipment has been very good from our vendors and is expected to continue. Our staff continues to be diligent in the use of PPE and we've had only one positive case reported within our Lake County staff since the pandemic began.

During this reporting period we had one success to report with a STEMI patient. A 69-year-old resident was rapidly identified (3 minutes from the crew calling on scene) to be having an inferior wall STEMI. He was flown from Reed City to the Meijer Heart Center where he received an emergent cardiac catheterization. From arrival to Spectrum Health Reed City Hospital, it was 85 minutes when the balloon opened the occluded artery. He subsequently underwent 5 coronary artery bypass grafts and was discharged home.

During this reporting period, Life EMS responded to 2 requests for medical standby/rehab for fire events in Lake County for the health and safety of Lake Co. firefighters.

Mutual aid: Lake County received mutual aid from Mason and Newaygo Counties on 64 occasions: Mason-36, Newaygo-28. Lake County provided mutual aid to Newaygo and Mason Counties on 18 occasions: Newaygo-13, Mason-6.

Thank you for allowing Life EMS to provide ambulance service to Lake County.

Respectfully submitted,

Jeff Stockhill
Director of North Operations, Life EMS Ambulance

