

**Life EMS Ambulance of Lake County  
Ambulance Report  
April 1 through September 30, 2021**

Ambulance operations for Life EMS of Lake County ran well during the second and third quarters of 2021. During this reporting period Life EMS completed 1,138 ambulance transports and advanced assessments in Lake County. This is 170 more transports when compared to the second and third quarters of last year.

EMS staffing around the nation and around Michigan has fallen to crisis levels. The Lake County operation has been blessed to maintain the staffing level, and quality of personnel that we currently have. There simply are not enough EMT's and paramedics to meet staffing requirements in most areas. Life EMS is doing everything we possibly can to attract and retain staff, including significant pay increases, reducing the average work week, and paying for EMT and paramedic courses for those who are coming into the profession. It's been an *'all hands-on deck'* situation for our leadership team with directors, deputy directors, health and safety director, quality improvement coordinator, and a vice-president, staffing ambulances on a regular basis.

The PPE supply chain is in much better shape and most all needed items are readily available. As new waves of COVID hit, we continue to monitor for disruptions to supply of certain items but at this point, we have everything available that we need.

On November 2<sup>nd</sup> we lost one of our own to COVID-19, following a 36-day fight on a ventilator. James (Jamie) Nottingham was a paramedic with Life EMS for over 25 years, serving in Lake County for the last 18 years. He left behind a wife and 14-year-old son. He will be deeply missed by all that knew him.

**Mutual Aid**

During this reporting period Lake County received mutual aid coverage from Mason and Newaygo County units on 163 occurrences. Lake County provided mutual aid coverage to Newaygo and Mason Counties on 130 occasions.

Thank you for allowing Life EMS to provide ambulance service to Lake County.

Respectfully submitted,

Jeff Stockhill  
Director of North Operations  
Life EMS Ambulance